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AYKsolutions Semi-Management Overview

- DoS monitoring - we will monitor your server for DoS and notify you of attack. If incoming we will stop it at our gateway/router and if outgoing we will help you find the compromise.
- Hardware replacement - we will replace hardware at our expense with onsite spares.
- Hack recovery and dissection - if your server is hacked we will help you figure out why by going through logs and directories so we can secure it for future use.
- Services configuration help - our techs will help you initially configure and answer questions on services configuration including cPanel - DNS, email etc.
- Services restart - if you lose a service - we will restart it at your request if you do not have access.
- Control Panel support - if you buy one from us - we will support you on it.
- Initial server setup assistance with a control panel upon request.
- Free relocation assistance upon request. We will help you move your sites/files!
- Free proactive ping monitoring on all of our servers. If your server is down, we will get it back online on our own!
- Free http, pop and SMTP port/service monitoring upon request with 10 minute checks.
- Free Server Metrics account upon request. View your system usage, hardware space and bandwidth usage with overage and usage alerts for free!
- Initial hardening and optimization (Select *Nix OS only) - Upon request, our technicians will deploy protective features such as a firewall, rootkit detectors, root login alerts and more. Certain services like apache and MySQL will also be optimized.
- We will support your needs to the best of our abilities. In the past we had no problems with assisting our clients performing tasks such as recompiling apache/php/mysql (with control panel only), resolving web server and MySQL errors, troubleshooting dns and email issues and assisting with FTP problems.
- We will provide assistance with configuration of FFMPEG and related scripts to successfully run your software.
- We will provide assistance with commonly used third party applications, to the best of our abilities.
- Most other providers will charge for the above tasks to be completed while we do not. If the task requested is a more complex one, we will notify the client that their account will be billed for the work done before proceeding. We can do this solely at our discretion.

And much more...